ProVia
THE PROFESSIONAL WAY

ENDURE WINDOWS
& PATIO DOORS



ENDURE™
WINDOWS & PATIO DOORS

ProVia® Builds Products
THE PROFESSIONAL WAY

ProVia caters to a niche within the window and door market that demands a high degree of customization coupled with outstanding quality. Our company defines the products that meet this demand as “professional-class.” We have found success by adhering to a set of core values that guide us as we develop rewarding, long-term relationships with our employees, customers and homeowners.

Our Mission: To Serve, By Caring for Details In Ways Others Won't

Doing Business Since 1977

Multi-Time ENERGY STAR® Partner of the Year Award Winner

2,570,000 sq. ft Total Manufacturing / Warehouse Space

DOORS | WINDOWS SIDING | STONE | ROOFING

2,500+ Associates Nationwide

Serving Alongside "8 Days of Hope" Helping Rebuild Homes, Communities and Lives

12,000 Tons of Metals, Paper, Glass and Vinyl (Window and Siding) Recycled Annually



SHOWN ON THE COVER
Textured Matte Coal Black Endure™ Double Hung & Picture Window and 2-Lite Sliding Patio Door

SHOWN ON THIS PAGE
White Endure 2-Lite Slider with Colonial Style Contoured Internal Grids

INDUSTRY ASSOCIATIONS, ACCREDITATION AND TESTING

WDMA MEMBER

Through its membership with WDMA, ProVia collaborates on standards and advocacy efforts to advance the window and door industry.

FGIA Fenestration & Glazing Industry Alliance

Involvement with FGIA allows ProVia to stay at the forefront of glazing and fenestration technology, benefiting from shared research and best practices.

NFRC National Fenestration Rating Council®

ProVia's participation in NFRC ensures that, through voluntary third-party testing, their products meet rigorous energy performance and rating standards, reflecting their commitment to sustainability and quality.



White Endure™ Mulled Picture Windows with Cottage Style Contoured Internal Grids



White Endure 3-Lite Center
Operable Sliding Patio Door with
Black Signature Hardware

WARRANTY HIGHLIGHTS



BASIC WINDOW OR PATIO DOOR UNIT - LIFETIME TRANSFERABLE

The rigid vinyl components of the window or patio door are warranted against chipping, cracking, peeling, pitting, blistering, warping or delamination for as long as you own and live in the home in which the product was originally installed. This warranty is transferable to one subsequent purchaser.



HARDWARE - LIFETIME

ProVia® further warrants the moving parts, such as balances on double hung windows and locking mechanisms in all units, for as long as the original purchaser owns and lives in the home in which the product was originally installed, if those parts are not free from defects in material and workmanship under conditions of normal use and wear.



PATIO DOOR HANDLES - LIFETIME / 1 YEAR

ProVia further warrants all patio door handles with a Bright Brass, Satin Nickel or Aged Bronze finish against tarnishing for as long as you own and live in the home in which the product was installed. Patio door handles with a painted finish, Flat Bronze, Modern Bronze or Antique Brass finish are warranted against flaking, checking, blistering or peeling for a period of (1) year from date of installation.



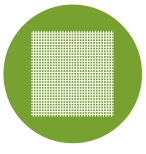
INSULATED GLASS UTILIZING SUPER SPACER® - LIFETIME

ProVia further warrants the insulated glass units utilizing Super Spacer in its vinyl windows or patio doors against defects resulting in material obstruction of vision as the result of film formation between the interior glass surfaces caused by failure of the air-tight seal, for as long as the original purchaser owns and lives in the home in which the product was originally installed. Small spots, marks, lint, and scratches not exceeding applicable glass manufacturing specifications imposed by Federal Specification 1036-90 will not constitute defects under this warranty.



GLASS BREAKAGE - LIFETIME

ProVia further warrants the insulated glass units utilizing Super Spacer in its vinyl windows or patio doors against breakage as follows: (1) If the glass in a properly registered and warranty covered unit breaks as the result of a manufacturing defect; (2) In the event of an accident in the home that is not covered by insurance or is of an amount that is within the insurance policy deductible, ProVia will replace the glass free of charge, for as long as the original purchaser owns and lives in the home in which it was originally installed. Glass breakage is not covered for insulated glass units with internal blinds or insulated glass units in Garden Windows.



SCREENS - LIFETIME

Further, ProVia will replace under normal conditions of use, for as long as the original purchaser owns and lives in the home in which the product was originally installed; for manufacturing defects, if the fiberglass, aluminum or stainless steel screening is not free from rotting, staining, or rusting. No warranty herein covers torn screen mesh caused by abnormal use, negligence, or other means not controlled by ProVia.



FLEXSCREEN® - LIFETIME

Further, ProVia will replace under normal conditions of use, for as long as the original purchaser owns and lives in the home in which the product was originally installed; for manufacturing defects, if the fiberglass screening is not free from rotting, staining, or rusting. No warranty herein covers torn screen mesh caused by abnormal use, negligence, or other means not controlled by ProVia.

PAINT/STAIN FINISH - 15 YEAR / 10 YEAR

ProVia further warrants the factory-applied paint on vinyl window components against cracking, pitting, peeling, blistering or suffering from non-uniform fading discoloration (non-uniform fading discoloration resulting from unequal exposure of surfaces to the sun and elements is not covered by this warranty) and defects in material and workmanship for a period of fifteen (15) years from date of installation.

INTERNAL BLINDS - 10 YEAR

Internal blind units are warranted against seal failure and defects in material and workmanship for a period of ten (10) years from date of installation.

BAY, BOW & GARDEN WINDOWS - 10 YEAR

Bay and Bow windows (frames and roof kits) and Garden Windows (frames, sashes, hardware and insulated glass units) are warranted against defects in material and workmanship for a period of ten (10) years from date of installation.

TRANSFERABLE WARRANTY

The Warranty on the basic window or patio door unit is transferable by the original purchaser to one subsequent purchaser for purchaser's personal residence provided the warranty transfer is completed within thirty (30) days after the date of transfer of ownership. Warranty transfers must be completed online at www.provia.com/warranty.

NON-RESIDENTIAL & MULTI-FAMILY APPLICATIONS

Where the structure in which the product is installed is not a single family residence occupied by the purchaser, or is owned by a public or private corporation for profit or non-profit, an unincorporated association or other business entity of any type recognized by law, a church, a school, a governmental or public authority, the time periods stated in this warranty shall be limited as follows: Basic Window or Patio Door Unit – 5 Year (non-transferable); Hardware - 1 Year; Insulated Glass – 10 Year (glass breakage not included); Internal Blinds – 5 Year; Screens – 5 Year; and Finishes – 1 Year.

COASTAL APPLICATIONS

For products that are installed in a Coastal region the time periods stated in this warranty shall be limited as follows: Non stainless steel hardware mechanisms in Casement Window & Patio Door units - 5 year mechanical warranty; Aged Bronze, Bright Brass or Satin Nickel Patio Door Handles – 10 Year Finish. Definition of Coastal Regions: For information and maps of Coastal regions please go to www.provia.com/coastalwarranty.

View the Complete Warranty on provia.com!